

VOCA

An AI employee for your business.

VOCA answers customers in Arabic and English, built for the Gulf. Every conversation becomes a tracked task with an owner and an honest status.

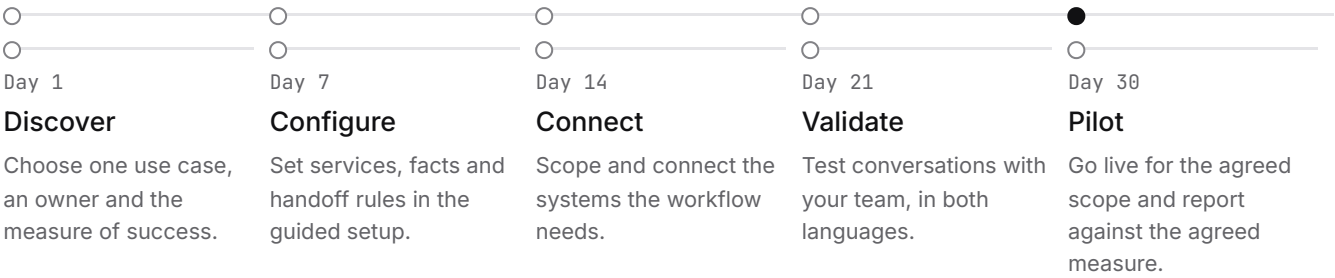
What it does

Answers from your knowledge Hours, services, policies and rules that you approve. If it does not know, it says so and offers your team.	Turns requests into tasks A request gets a reference, the customer or location, an owner and a time to accept. Paid or binding actions are confirmed by a person.	Keeps your team in charge Staff see every conversation, take over at any moment, and leave private notes. VOCA stops answering while a person is helping.
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Controls built in today

- ❑ Never "done" before it is recorded: a customer is told a request was sent only once it exists as a record.
- ❑ Customers see only their own information: access is verified first; in hotels by stay code, ending at checkout.
- ❑ Secrets stay secret: credentials such as a Wi-Fi password are stored encrypted, never spoken, never placed in the instructions.
- ❑ Versioned setups: a quality check and an approval come before launch; earlier versions can be restored.

A 30-day pilot plan



Illustrative. Timing depends on scope, access, integrations and testing.

What is included

AVAILABLE TODAY	SCOPED IN THE PILOT
Knowledge from approved sources	Property, booking and billing systems
Voice and typed customer screen, Arabic and English	Telephone lines
Requests, statuses and team workspace	Any integration beyond the above
Staff takeover and private notes	Data hosting, retention and recording rules
Verified customer access	

Next step

Request a demo on our website. Tell us about your business and what your first agent should help with. We will prepare a focused demo and agree the scope, owner and measure before any build.

Contact: use the "Request a demo" form on our website.